

Program Menu

Please review the reason codes in this section to get a better understanding of how you can earn points. At Bethpage Federal Credit Union the foundation of Boost is built around choosing reasons that have the greatest impact on your opportunity to perform at the highest level. For each reason code, we've included a brief description of what qualifies for an award, as well as the point value.

Reason Codes

Excellence (20-60 Points)

- Received a 100% Mystery Shop score (40)
- Monthly score card – over 100%
- Growing our business – Checking promotion
- Exceeded member expectations for service
- Exceeded member expectations for response of resolution
- Annual Mystery Shops (500)
- Achieve Global Team Activity

Member Service (60 Points)

- Internal Service Survey – Department
- Internal Service Survey – Individual
- Process Improvement Team

Educational

- Achieved BACK certification (1200)
- Frequent Learners Program 1 (100)
- Frequent Learners Program 2 (200)
- Frequent Learners Program 3 (300)
- Achieved KAP Certification (1200)
- Achieved Associates Degree (1000)
- Achieved Bachelors Degree (1000)
- Achieved Masters Degree (1000)
- Certification (600)

Employee Referrals

- Part Time (1400)
- Full Time (3000)

Teamwork (60 Points)

- Exhibited extraordinary teamwork within department
- Exhibited extraordinary teamwork across departments

Process Improvement Award (100-1000 Points)

Results Oriented (200 Points)

- Displayed leadership in completing a project
- Cut costs – negotiated extraordinary savings from supplier
- Cut costs – improved internal process
- Developed new product or product enhancement that added value to the company or the member experience
- Sales – won significant new business/key account
- Sales – exceeded corporate goals

Integrity/Value (60 Points)

- Displays/demonstrates core values in daily work
- Demonstrated leadership in correcting an error/fixing a problem
- Volunteer 40 hours

Awards – Various

- Volunteer of the Year (2000)
- Volunteer of the Quarter (1000)
- Presidential Gold Service Award (400)
- Presidential Silver Service Award (200)
- Presidential Bronze Service Award (100)
- Service Story Award (600)
- Annual Service Award (1000)

Better Benefits Contest (250 Points)

Caught Being the Brand (20-100)

Service Awards

- 5 Years (1000)
- 10 Years (2000)
- 15 Years (3000)
- 20 Years (4000)
- 25 Years (5000)
- 30 Years (6000)
- 35 Years (7000)
- 40 Years (8000)

